

## UPDATE Tc-99m Generator Supply – 1 November 2019

- ANSTO is pleased to confirm that all ANSTO customers will receive a generator in the week of 4 November.
- Generators will be at normal activity levels, however, some sites may receive them on alternative delivery days.
- Generators deliveries occurred yesterday, with the remaining sites receiving their generator today and Monday 4 November.
- The full Tc-99m generator distribution list is published on ANSTO's website here: <https://www.ansto.gov.au/business/products-and-services/health/health-products#content-customer-updates>
- Supply for the week of 11 November is likely to be similar to the current week. Some sites may receive generators on alternative delivery days or with slightly less activity than normal.
- ANSTO customer service will contact customers over the next few days with further details.

Progress is being made with the mechanical repairs. ANSTO will share a separate update via our website here: <https://www.ansto.gov.au/business/products-and-services/health/health-products#content-customer-updates>

Thank you again to everyone in the nuclear medicine community, and in particular the Nuclear Medicine Working Group, with representation from RAINS, ANZSNM, AANMS, NSW Health, TGA and GMS, who are helping ensure that the reduced amount of nuclear medicine gets to areas needed most.

We apologise to everyone who has been impacted by this issue. If you have any questions, please contact ANSTO directly on 1800 251 572.

Where there is sustained limited radiopharmaceutical availability, ANSTO will consult with the Nuclear Medicine Working Group on the potential ways to minimise adverse impact to the community, and will consider any recommendations when ANSTO decides how it best meets its mandate and obligations, including legal obligations.