

# Welcome to ANSTO's Lucas Heights Campus

## The ANSTO User Office

The ANSTO User Office is here to support all facility users visiting Lucas Heights, Camperdown and Clayton campuses. We're committed to making your planned visit as streamlined, pleasant and productive as possible. We encourage all facility users to contact the ANSTO User Office, please see contact details below.

### Lucas Heights Campus

Address	Email	Phone Number	Building location and office hours
New Illawarra Road, Lucas Heights, New South Wales 2234	User.office@ansto.gov.au	+61 (02) 9717 9111	Ground floor in Building 3 Mon-Fri 8am- 5pm

### Clayton Campus

Address	Email	Phone Number	Building location
800 Blackburn Rd Clayton, Victoria 3168	User.Office@synchrotron.org.au	+61 (03) 8540 4217	NCSS Building Mon-Fri 8.30am- 4.30pm

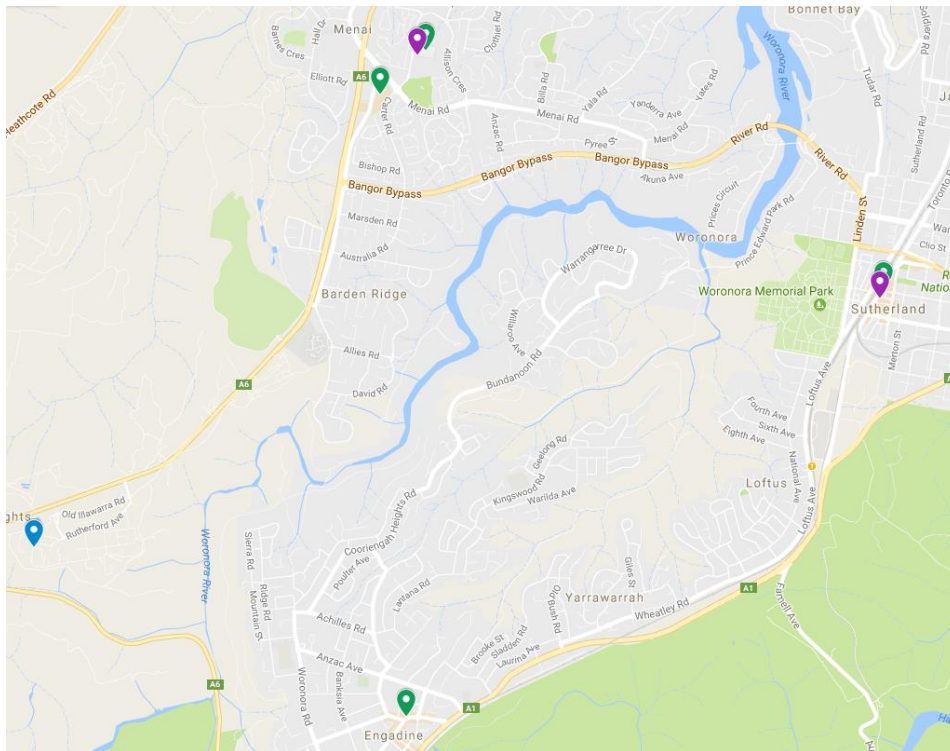
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## Facility and local maps

The User Office is located on the ground floor of Building 3.



Local area map showing the location of shopping centres and medical centres.



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## Procedures to follow prior to arrival at ANSTO

### ANSTO Security Clearance

If you are a new user you will need to contact the ANSTO User Office and request the initiation of the ANSTO security application process. Security clearances take up to 8 weeks. Unnecessary delays will be avoided if you provide accurate information in a timely manner. Any documents that are not in English must have an official translation accompanying them. Once obtained, security clearances are valid for 5 years.

### Visa application

International users are required to obtain a visa in order to come to Australia and perform your experiment(s) or contract work. Guest researchers who visit ANSTO to do short-term, highly specialised and non-ongoing work are recommended to apply for the Temporary Work (Short Stay Specialist) visa (subclass 400). A range of reference guides have been developed to support visa applicants through the online application process. See the [Department of Home Affairs](#) for more information.

### Travel and Accommodation

ANSTO may provide travel and accommodation support to access our facilities and capabilities to researchers from AINSE member organisations. Travel request forms must be completed by the Lead Scientist. Up to three users on a single proposal may be listed on the travel request form. Only one travel request can be submitted per proposal. The travel request must be submitted at least four weeks prior to travel to ensure appropriate processing time. International visitors can contact the User Office to assist in booking accommodation. International visitors will be responsible for the cost of the accommodation.

### Online training: ANSTO Site Safety Induction

All visitors are required to complete the ANSTO Site Induction Online Training in HR Onboard prior to arrival. This course will take you approximately 40 minutes to complete. You cannot access site until you have passed this course.

## Procedures to follow upon arrival at ANSTO

### Collecting your ANSTO Security Pass

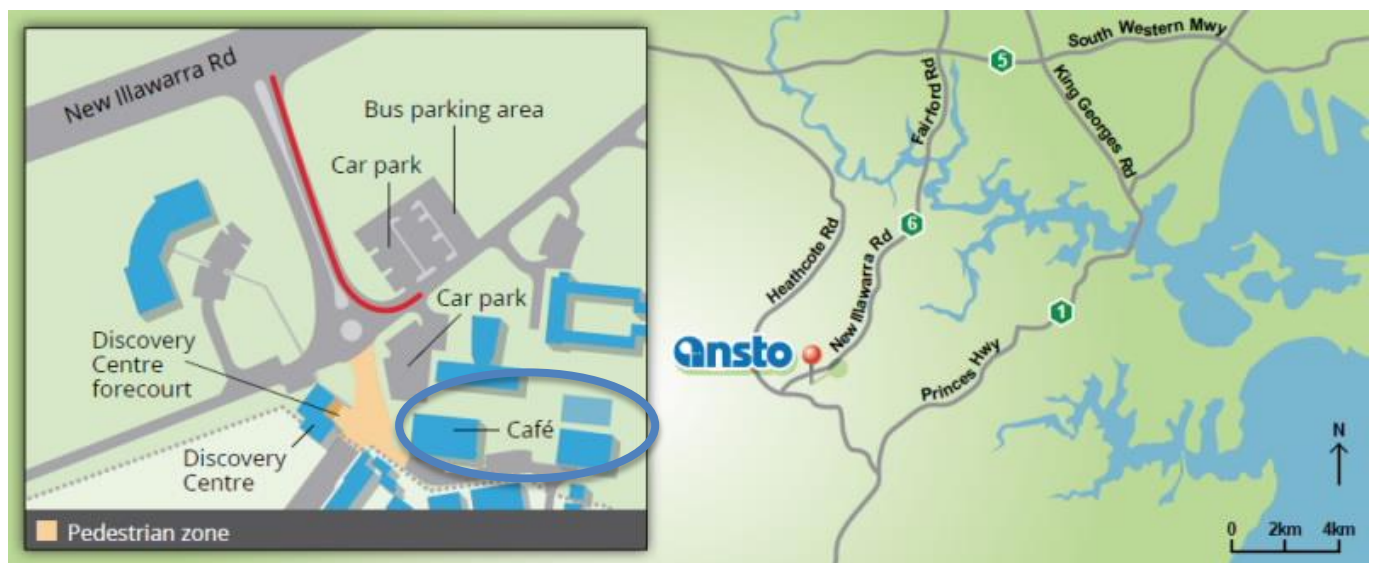
To collect your Security ID Pass you must visit the Security Service Desk in Building 38, Level 1. This service is available Monday to Friday 8am – 5pm. You must keep your Security ID Badge with you at all times while you are on site. After your experiment has finished, you must return your badge to the Security Service Desk. Your card can be re-activated for each of your subsequent experiments. If you lose your card please notify the Security Service team immediately and a replacement card will be arranged.

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## Facilities at ANSTO

### Café

There is an onsite cafeteria located outside the eastern ANSTO pedestrian gate. The café is open from 7am until 5pm Monday to Friday. At the café you can purchase hot beverages, snacks, fruit juice and soft drinks, an assortment of hot food (menu changes daily), sandwiches, breakfast cereals, muffins and much more.



### Building 83 Meal Room

The Building 83 Meal Room is a facility user-friendly hub providing access to hot/ cold beverages, meals and snacks. The meal room provides entertainment with a TV, magazines and games; and also provides toilets and showers. The Meal Room is accessible by all facility users during and outside of normal work hours, public holidays and the weekend.

# Welcome to ANSTO's Lucas Heights Campus

## Accommodation Options

The Lucas Heights Motel is located onsite and is available for all facility users and guests. Check-in time starts at 2pm and check out time is strictly no later than 10am. Please ensure that you take all your possessions from the room as ANSTO does not take any responsibility for lost or left items.

### Lucas Heights Motel

Lucas Heights NSW 2234

Telephone: (02) 8525 4400

Email: [motel@catercareaustralia.com.au](mailto:motel@catercareaustralia.com.au)

### Sutherland Motel

Princes Hwy & Aldgate St, Sutherland NSW 2232

Telephone: (02) 9545 1000

Email: [mailsum@inet.net.au](mailto:mailsum@inet.net.au)

<https://www.sutherlandmotel.com>

### Metro Hotel Miranda

522 Kingsway, Miranda NSW 2228

Telephone: (02) 9525 7577

<https://metrohotels.com.au/hotels/metro-hotel-miranda>

### Engadine Motor Inn

1233 Princes Hwy, Engadine NSW 2233

Telephone: (02) 9520 8166

<http://www.engadinemotorinn.com.au/>

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## Transport Options

Travelling to ANSTO on public transport may require careful planning. Facility users and guests are asked to make their own travel arrangements to ANSTO's Lucas Heights campus. Visitors are encouraged to keep their travel expenses cost-effective and preference must be shown for the most economical means of transport. AINSE facility users may be eligible for reimbursement please refer to our specific reimbursement guidelines before making your arrangements.

### ANSTO mini bus service

ANSTO provides a regular and direct minibus service between ANSTO and Sutherland station on weekdays (Monday to Friday, excluding public holidays). The buses accommodate 24 passengers and you can catch the bus from the Sutherland bus interchange, adjacent to Sutherland Station, near bus bay B. The minibus will stop at Sutherland, the ANSTO motel and ANSTO reception.

- \$30 for 10 pass booklet. No concessions available.
- Tickets can be purchased at the ANSTO Café and the Discovery Centre. The bus driver does not sell tickets, however new users will be accommodated.
- Please avoid the peak bus services if travelling with luggage (e.g. 8:35am from Sutherland or 5pm from ANSTO)

### Bus timetable

Sutherland Bus	ANSTO Motel	ANSTO Main Entry	Sutherland Station
7.40am	7.55 am	7.55 am	8.10 am
8.10am	8.15 am	8.15 am	8.35 am
8.35 am	8.50 am	9.00 am	9.20 am
9.35 am	9.50 am	10.00 am	10.20 am
10.35 am	10.50 am	11.00 am	11.20 am
12.35 am	12.50pm	1.00pm	1.20pm
-	3.55pm	4.00pm	4.20pm
4.30pm	4.50pm	5.00pm	5.20pm
5.30pm	5.50pm	6.00pm	6.20pm
6.20pm	6.40pm	6.45pm	7.05pm

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## Train service

The most convenient railway station, in terms of proximity to ANSTO, is Sutherland station. Services from Sydney Central railway station to Sutherland run regularly. To get to Sutherland station from Sydney Central station, catch a train on the South Coast/Illawarra Line (the journey is approximately 40 minutes). Once you have arrived in Sutherland, you will need to catch the minibus or hire a taxi.

If you are coming from Sydney airport, take the train to Wollli Creek station and change to the South Coast/Illawarra line and get off at Sutherland. Services are about every 10 minutes in peak times, but are less frequent in non-peak times. If you are coming from Wollongong or the south coast, get off at Sutherland.

## Taxi service

The St George Taxi company can be contacted on 13 21 66 or you can book a taxi online. Private taxis and shuttle buses are also available from the city/airport to ANSTO. Contact Canon's Shuttles (9522 6868) or Sydney Chauffeured vehicles (0414 800 968) for more information.

# Welcome to ANSTO's Lucas Heights Campus

## Local and surrounding areas

### Local shopping centres

Menai Marketplace	Sutherland Shopping Centre	Engadine Town Square Shopping Centre	Westfield Miranda
152-194 Allison Cres, Menai Hours: 9am- 5:30pm	22-826 Old Princes Hwy, Sutherland	1040 Old Princes Hwy, Engadine Hours: 8am- 8pm	600 Kingsway, Miranda Hours: 9:30am- 6pm

### Supermarkets

Woolworths Menai	ALDI Menai	SUPA IGA Menai	Coles Supermarket
Menai Marketplace Hours: 7am- 10pm	509 Old Illawarra Rd, Menai Hours: 8:30am- 8pm	5/21 Carter Rd, Menai Hours: 8am-8pm	18/26 Waratah Rd, Engadine Hours: 6am- 10pm

### Petrol stations

Caltex Menai	7/11 Menai	7/11 Sutherland	BP Engadine
Menai Road & Carter Road, Menai Hours: 7am -10pm	Menai Rd & Allison Cres, Menai Hours: Open 24 Hours	693 Old Princes Hwy, Sutherland Hours: Open 24 Hours	963 Old Princes Hwy, Engadine

### Pharmacies

Menai Discount Drug Store Compounding Pharmacy	Bangor Community Pharmacy	Priceline Pharmacy Menai	West Engadine Pharmacy
04/5/21 Carter Rd, Menai Hours: 8:30am- 7pm	Bangor Shopping Centre, Shop 2/121 Yala Rd, Bangor	T04/152-194 Allison Cres, Menai Hours: 8:30am- 9pm	125 Anzac Ave, Engadine



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## Medical Contacts

<b>Centahealth Menai General Practice</b>	<b>Engadine Central Medical Centre</b>	<b>Allison Crescent Medical Centre</b>	<b>Local hospital: Sutherland Public Hospital</b>
Level 1 Menai Marketplace, Allison Cres, Menai Hours: 8am- 7pm	1/1018-1024 Old Princes Hwy, Engadine Hours: 9am- 6pm	31 Allison Cres, Menai Hours: 9am- 5pm	The Sutherland Hospital, Kingsway, Caringbah Hours: Open 24 Hours